Families are partners with Department of Youth Rehabilitation Services (DYRS) staff in their youth’s rehabilitation. DYRS encourages and helps families to participate actively in all phases of their youth’s treatment.

Caregivers and families of youth who are involved with DYRS have the following rights:

1. You have the right to expect DYRS to provide a safe, secure, and clean environment.

2. You have the right to be treated fairly regardless of who you are.

3. You have the right not to be judged, blamed or labeled.

4. You have the right to know about DYRS’ processes, programs, and services.

5. You have the right to be informed promptly about matters related to your youth’s welfare.

6. You have the right to be a vocal advocate, and to actively participate in decisions.

7. You have the right to meaningful participation in treatment and transition plans.

8. You have the right to keep in touch with your youth through visitation, telephone, and/or mail.

9. You have the right to professional, courteous and respectful treatment by all DYRS staff.

10. You have the right to define your family, and to involve others.

11. You have the right to have DYRS promptly address your questions and/or concerns.

If you have any concerns or questions about these rights, please contact the DYRS Family Engagement Coordinator, Liane Rozzell, at 202-716-8216 or Liane.Rozzell@dc.gov.

Revised April 2014. This document can be found on the DYRS web site: dyrs.dc.gov